



# Vancouver Student House

## Description of Local Area

Local area differs with the residence that you are allocated to. Both are well-connected with multiple bus routes, which provide easy access to other parts of the city. Neighborhoods has several parks and green spaces. There are plenty of shopping and dining options in the area, including a mix of independent and chain stores and restaurants.

## Description of Accommodation

### 1. **\*\*This accommodation is a minimum of 2 weeks\*\***

Comfortable and spacious accommodation that offers fully furnished bedrooms, making it an ideal choice for groups or students or individual traveling together. Each bedroom is furnished with a comfortable bed, nightstand, and a closet or dresser for storing personal belongings. The rooms are tastefully decorated with modern and stylish décor to create a cozy and inviting atmosphere.

The living room is beautifully decorated with comfortable seating, a dining table, and other décor to create a cozy and welcoming space for students to relax and socialize. The room is equipped with a TV and high-speed internet access, providing entertainment and connectivity for students.

The kitchen is fully equipped with modern appliances, and everything needed to prepare and enjoy meals, including a refrigerator, stove, oven, microwave, cutlery, knives, mugs & glasses, plates, bowls, pots, pans, tray, toaster, grater, kettle and dishwasher. The kitchen also features a dining area with ample seating for students to enjoy meals together.

## Miscellaneous

- Weekly communal area cleaning only (living room, bathroom, kitchen, emptying out garbage and replacing the trash bag). Students are responsible for cleaning their own bedroom.
- 1 dryer/ 1 washer (Free usage).
- Luggage drop off not available.
- Utility bills are included.
- Kitchen utensils provided.
- Students need to bring their own towels.

## Accommodation Features

### Room facilities



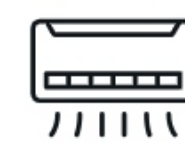
SAFETY BOX



TV



PHONE



HEATING



AIR  
CONDITIONING



FAN



BED LINEN



TOWELS



IRON



HAIRDRYER



FREE

WIFI



ROOM  
CLEANING

### Building facilities

- Balcony
- Cleaning Service Provided
- Communal Dining Room
- Communal Kitchen
- Communal Lounge
- Garden
- Free Wi-Fi
- Laundry Facilities
- Picnic Areas
- Parking space
- Underground storage

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<b>Room Type</b>	Single
<b>Bathroom Type</b>	En-suite / Shared bathroom Bathroom share ratio: 3:5
<b>Board Status</b>	Self-catering



# Gallery

Images are for representation purpose only. Actual furnishings may differ from those shown. Amenities and services are subject to change. Please refer to partners.ecenglish.com for the most up to date factsheet. Information live on this site will supersede any information provided earlier



## Journey to school

Exact journey to the school depends on which Vancouver House you are allocated to

## Arrival and departure

**Arrival Day:** Saturday (Sunday arrival possible)

**Check-in time:** 15:00 – 21:00.

Self check-in instructions will be emailed to student 3 days before their arrival. This email will include the main door access code, their room access code and other necessary information.

Departure **Day:** Saturday

**Check out:** 11:00

## Address

Address will be given 2 weeks prior to arrival

## Emergency Number

+1-236-512-2059





## Cancellations

### Cancellation prior to arrival

Students cancelling or postponing within 14 days of arrival date, for reasons other than visa denial, will be charged a one-week accommodation fee at the standard accommodation rate and the accommodation placement fee.

### Cancellation after arrival

Students leaving their accommodation must give notice in writing 4 weeks prior to termination. After deducting the price of accommodation used, including the required notice period, charged at standard accommodation rates, students will be refunded the remaining accommodation costs. If the 4-week notice period is not provided a cancellation fee equal to 4 weeks of the accommodation cost will apply.

### Airport Pickup

If you booked an airport transfer, someone will meet you at the airport and bring you to your residence.

If you are at International arrivals, you will meet an EC Transfer Representative after you walk through 2 sets of automatic doors. They will be wearing a yellow t-shirt and holding a yellow sign with the EC logo on it and standing across from the wooden statues. If you are at Domestic Arrivals, collect your bag from the baggage carousel and wait in that area. You will see an EC Transfer Representative wearing a yellow t-shirt and holding a yellow sign with the EC logo on it.

If after 10 minutes you cannot see the EC representative, just call +1 604.988.7639 or text/WhatsApp +1.778.773.5466 (from the public phone, information desk or a mobile phone).

If your flight is missed, delayed, or cancelled, or if there is any other problem, you should notify EC Transfer Representative by calling +1 604.988.7639 or text / WhatsApp +1.778.773.5466 (from the information desk or a mobile phone) to rearrange your transfer time and avoid additional cost.

### Other ways to get to your residence

Student can take Uber/Lyft or taxi to the residence.

### Arrival Procedures

You will received an email from VanMates regarding arrival procedures, it is essential to carefully read and follow the instructions provided in the email. Additionally, if the email specifically requests a response to confirm that you have received and read it, it is important to promptly reply to the email to confirm that you have received it. Responding to the email can help ensure that you clearly understand the arrival procedures and any other important information related to your travel or stay.

## House Rules

- Age Requirement: Students must be 18 or older to choose this residence.
- Mixed Gender: Male and female students share common areas and facilities, but bedrooms are single-gender.
- Deposits: A refundable deposit of \$400 is collected for single rooms, \$250 for double rooms, and a non-refundable cleaning fee of \$25 per student.
- Keys: Students are given a key on arrival, for which a \$25 deposit is collected and refunded on return.
- Overnight Guests: Overnight guests are not allowed.
- No Smoking: Smoking is not permitted anywhere in the residence.
- Students arriving in EC accommodation between 22.00 – 08.00 may be asked to book alternative accommodation for their first night. This is to ensure student's safety on arrival.
- While we promote and support diversity, we cannot guarantee language mix. However, we always encourage students to use English to communicate, be respectful and inclusive of others.
- EC provides a clean living space for all students and expects a basic level of respect from all students. For example, if something is dropped, pick it up; do not leave clothes and belongings on the floor; place rubbish and leftovers in a garbage bag.
- Students are required to follow **EC Student Code of Conduct**; failure to do so can result in termination of the accommodation.

For more accommodation terms and conditions please refer to **EC accommodation policy**.